

KRRK is a microfinance institution (MFI), with its head office in Prishtina.
In order to ensure good services of new software and their efficiency publish this advertisement:

Terms of Reference for reviewing the post-implementation of software

KRRK is a Microfinance Institution (MFI), focused on providing financial services to low-income clients, with a particular focus on micro, small, agricultural and other businesses in rural and urban areas, with a priority focus on agriculture and a specific attention to financial, social and environmental sustainability.

KRRK implemented new software and migrated data from the old software to the new software. To evaluate the adequacy of user roles, data integrity, and system controls related to process changes, KRRK requires a post-implementation review.

The scope of work should cover the following areas:

- **User roles appropriateness** - verify if roles/users are aligned with job responsibilities and segregation of duties in loans/ accountancy; test a sample of user accounts to confirm appropriateness of access rights;
- **Data accuracy and completeness** - perform data quality checks (e.g., duplicates, missing values, inconsistencies); trace a sample of transactions or records from source to system to ensure completeness; review data migration/reconciliation reports;
- **Controls adequacy** - evaluate if new system requires the implementation of new controls (manual or automated) or changes in processes.

Implementation and timeline;

The auditing is expected to be completed by the 24 October 2025.

The selected company or individual experts, should submit to KRRK the written draft report which cover the ToR, no later than 29 October 2025.

Qualification requests;

The company's or individual experts should have relevant qualification and expertise in IT auditing. Expertise in context of finance/microfinance sector is preferable.

Selection of most convenient offer will be selected based on estimation of the offer in term of ToR, price, expertise of the company/expert, regarding IT auditing in finance/microfinance sector, ect.

Deadline for submitting of offers is until **08.10.2025**

Interested companies or individual experts can send their offers through email address: krk_imf@krk-ks.com or directly at KRRK Head Office, Behije Dashi Street Building D NN (near police station number 2), Prishtine.